

TruLink Evaluation/Repair Warranty Policy

Warranty Repairs

Telephonics TruLink product line is warranted for a period of one year from date of delivery. Warranty returns require a no cost repair purchase order to process the return. A \$750 evaluation fee will apply to equipment under warranty that is determined to have “no fault found”.

Out-of-Warranty Repair

Portable Equipment (TPT, eME, DPT and SPT) – Portable Equipment returned for repair after the one year warranty period will be evaluated, repaired or replaced, at Telephonics discretion, for a flat fee of \$750. When returning non-warranty product, an evaluation/repair purchase order funded in the amount of \$750, is required to process the return.

Fixed Equipment (TAP, Chargers) –Fixed Equipment returned for repair after the one year warranty period will be evaluated and an estimate of the repair cost will be provided. A minimum \$750 evaluation charge will apply including equipment that is identified as “no fault found”.

Cables –Cables are considered non-repairable after the one year warranty period.

General Information

Both warranty and out-of warranty repair or replacement does not apply to physically damaged units as determined by Telephonics at the time of evaluation. Replacement of damaged product is solely at the discretion of Telephonics.

Repaired equipment carries a warranty of 90 days after shipment from Telephonics or the remainder of the original warranty period – whichever is later.

Repair purchase orders must contain at a minimum the part number and serial number of the product being returned, the reason for return (description of the failure), and the name, phone number and/or email address of the contact person initiating the return or P.O.

Credit card payment is acceptable provided that credit card information is provided and validated at the time the product is returned. Note that this is applicable to US repairs only.

Please go to the following link for product return information: http://www.telephonics.com/ps_csd.asp

<TruLink Evaluation/Repair Warranty Policy subject to change at Telephonics discretion>